Supply of poor quality food

3302. SHRI R.S. GAVAI: Will the Minister of RAILWAYS be pleased to state:

(a) whether Railways have received complaints of supplying poor quality
of food on the stations of South Eastern Railway and Central Railway around Nagpur;

(b) if so, the reasons therefor; and

(c) whether Railways would take cognizance of this and improve the food quality?

THE MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI BANDARU DATTATRAYA): (a) to (c) The number of complaints received as compared to the magnitude of traffic handled is negligible.

Railways have taken several steps to improve quality of food which include use of casseroles, bain-marries, automatic vending machines, disposable paper cups and opening of food plazas etc.

Late running of trains between Kasganj-Mathura

3303. SHRI DARA SINGH CHAUHAN: Will the Minister of RAILWAYS be pleased to state:

(a) whether it is a fact that passengers are facing hardships for the last several months due to late running of trains between Kasganj-Mathura section; if so, details of late departure/arrival of various trains particularly passenger train Nos. 121 and 122 for the last three months and reasons therefor;

(b) whether it is a fact that decades old well tested timings of the above passenger trains have been changed arbitrarily and the requests from the people to restore the timings are being ignored by the concerned railway authorities; and

(c) whether Government propose to restore the decade old timing of the above trains?

THE MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI BANDARU DATTATRAYA): (a) The punctuality of trains on Kasganj-
Mathura section has not been satisfactory during the last few months due to various reasons like alarm chain pulling, agitations/bundhs and other